# **Order Form**



Customer Name:	Request for Quotation/Proforma:
Name of the School or Company:	Your Order No:
P.O Box No:	Delivery Address:
Email:	City & Emirate:
Special Delivery Instructions:	Credit Account No:

Total value of goods in AED AED	
Total value of goods in AED AED  Delivery Charges in UAE Dirhams AED	
VAT at 5%	
Total Order Value in UAE Dirhams AED	

 $\hfill \square$  I confirm that all the Terms & Conditions have been read and accepted.

### Note:

- 1. If you have a Credit Account with us, please quote your Credit Account no. otherwise cash payment will be expected on delivery.
- 2. Although we try to hold stocks of all items listed in this catalogue there may be instances that we may run out of stock.

## **Terms & Conditions**

These terms and conditions of sale shall be deemed to be incorporated in the contract between Frontier Education and the customer.

#### 1. Prices

All prices excludes 5% VAT which will be charged at the time of invoicing the order. Prices quoted supersede all previous prices. We aim to hold all prices fixed (E&OE) until 31/12/2021 but reserve the right to change prices without prior notice. You will be advised of any increase prior to dispatch from Frontier Education warehouse in DIP, Dubai. Frontier Educations also reserves the right to amend prices where a print error has occurred.

### 2. Delivery

Subject to stock availability, stock items will normally be delivered within 7 working days. Delivery service is available within city limits of Abu Dhabi, Dubai & Sharjah. For suburbs and other areas, please enquire about delivery schedule and charges.

## Telephone / E-mail Orders

Orders sent by post or E-mailed must clearly mention "CONFIRMED ORDER" to avoid duplication of orders. We cannot accept any responsibility or associated costs for duplicated orders if this procedure is not followed.

#### 3. Payment

Cash Payment for your order should be made on delivery unless you have a Credit Account with us. Post Dated Cheques are not acceptable. For Current dated Cheques, goods will be delivered after the cheque has been cashed / credited to our bank account. Payment should be made in UAE Dirhams, in cash or bank cheque in favour of Frontier EDU General Trading LLC.

### **Minimum Order Values**

The minimum order value is AED 200. For orders below this value, additional processing & delivery charges may apply.

### 4. Property

Not withstanding delivery of the goods by Frontier Education, property of the goods will not pass to the purchaser until the goods have been paid for in full. We reserve the right to reclaim goods for which payment has not been made.

## 5. Availability

Goods in this catalogue are subject to availability. Sometimes goods will be "out of stock" or "discontinued" due to reasons beyond our control. We bear no responsibility for any damages occuring due to goods not being delivered or delayed. We reserve the right to cancel and close the orders from our end in case we are unable to supply the ordered item.

## 6. Returning Goods

Product guarantee relates to the quality, durability and relative fitness for purpose during the first 90 days after delivery. Goods deemed "no longer required", may be considered for return providing prior authorization is obtained and goods are returned in original packing, and within 7 days of dispatch. Customers are responsible for the returning of goods & delivering it back to our warehouse. Frontier Education will not accept goods returned without prior authorization or in a non- saleable condition, in such cases goods must be paid for in full by the customer. A re-stocking fee may be charged for returned orders.

### 7. Notice of Damage / Delivery Discrepancies

Deliveries are made by Frontier Education staff and all goods are expected to be checked in presence of Frontier Education at the time of delivery. Discrepancies may be noted on the delivery note and faulty and damage items may be returned.

Discrepancies reported after delivery will be subject to review and investigation and Frontier Education reserves the right to reject any claim which cannot be authenticated.

Note: The descriptions, specifications, illustrations and prices were correct at the time of printing, but are subject to alteration without notice. E&OE.